



# Thank You For:

-  Volunteering Your Time
-  Electing CoC Leadership
-  Providing Valuable Insights
-  Guiding Services & Funding
-  Developing Real Solutions
-  Celebrating CoC Successes
-  Driving Community Support
-  Helping End Homelessness

[www.PinellasHomeless.org/pinellascoc](http://www.PinellasHomeless.org/pinellascoc)

## The CoC Information Session will begin at 5:30pm.

## While waiting, please sign in and introduce yourself in the chat.



# Pinellas Continuum of Care (CoC) Healthcare Information Session

February 14, 2024

## Agenda

- **5:30pm:** Welcome and Introduction
- **5:40pm:** Pinellas County Healthcare for the Homeless (HCH) Program
- **6:00pm:** Empath Health and Empath Partners in Care (EPIC)
- **6:15pm:** Bay Pines VA Healthcare System
- **6:25pm:** Homeless Empowerment Program (HEP) Dental Clinic
- **6:35pm:** Questions & Answers
- **6:45pm:** Public Comment
- **6:55pm:** Closing and Adjournment



3



## Pinellas Continuum of Care (CoC) Membership

4

## The Pinellas CoC

- The Pinellas Continuum of Care (CoC) is a group dedicated to ending homelessness in Pinellas County
- CoC Members include:
  - Service providers,
  - Government agencies,
  - concerned neighbors, and
  - people who have experienced homelessness
- The CoC's mission is to make homelessness in Pinellas County rare, brief, and a one-time experience



5

## Pinellas CoC Membership

- **CoC Members make an impact:**
  - Electing CoC leadership
  - Serving on Boards, Councils, Committees, and workgroups
  - Sharing events, volunteer opportunities, resources, and successes
  - Collaborating with community partners
  - Act as advocates




6

# Pinellas CoC Membership


- How do you join the CoC? Applications and brochures are available online at [www.PinellasHomeless.org/pinellascoc](http://www.PinellasHomeless.org/pinellascoc)



- Questions? Email [VKelly@HLPinellas.org](mailto:VKelly@HLPinellas.org)



# CoC Information Sessions



Pinellas Continuum of Care  
Ending Homelessness Together

## 2024 CoC Information Sessions

- **CoC Meetings:**
  - January 12<sup>th</sup>
  - August 13<sup>th</sup>
  - April 9<sup>th</sup>
  - November 12<sup>th</sup>
- **CoC Information Sessions:**
  - February 13<sup>th</sup>
  - May 14<sup>th</sup>
  - July 9<sup>th</sup>
  - October 8<sup>th</sup>
  - March 12<sup>th</sup>
  - June 11<sup>th</sup>
  - September 10<sup>th</sup>
  - December 10<sup>th</sup>



9

## Healthcare Information Session

- **Presenters:**
  - Pinellas County Healthcare for the Homeless (HCH) Program
  - Empath Health and Empath Partners in Care (EPIC)
  - Bay Pines VA Healthcare System
  - Homeless Empowerment Program (HEP) Dental Clinic
- **Questions:**
  - Type questions in Q&A box
  - Presenters may take questions after presentation
  - Questions & Answer session will begin at 6:35pm
- **Recording and Materials:** Shared after meeting



10

Pinellas  
Continuum  
of Care  
*Ending Homelessness Together*

# CoC Information Session Presentations

11

**Pinellas  
County**

**Pinellas County Human Services**  
Dominique Randall, Homeless Section Manager, [Drandall@Pinellas.gov](mailto:Drandall@Pinellas.gov)

12



**Creating solutions to improve the quality of life for all residents by providing, coordinating, and advocating for health care and essential human services for those most in need.**

13



## County Health Program

### Objectives

- Reduce health disparities in Pinellas County
- Continuity of care
- Improved health outcomes for the uninsured
- Emergency room diversion

### Services are provided in partnership with the Florida Department of Health to:

- Provide prevention-focused health care
- Coordinate patient health care needs and referrals for specialty care

14

# Medical Home Model



- Promotes healthy lifestyle and ongoing prevention
- Team approach to healthcare
- All client services provided at their assigned medical home
- Clients, doctors, and medical staff get to know one another better
- Medical providers receive the opportunity to get to know and understand client specific needs
- Fosters continuity of care

15

# Pinellas County Health Program (PCHP)



## Eligibility:

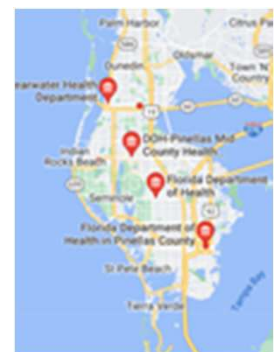
1. Proof of Identity
2. Age (18-64)
3. Residency
4. Citizenship
5. Income (at or below 100% FPL)
6. Assets
7. Rule Out Alternative Health Benefits

## Enrollment Term:

- 12 months, with an opportunity to renew enrollment each year.

## Accessing Services:

- Four (4) DOH Clinics



16



## Health Care for the Homeless (HCH)



**Provides basic primary medical care and related services to individuals experiencing homelessness and living in Pinellas County.**

### Eligibility Requirements

1. Residency or Proof of Homelessness (can be self-declaration)
2. Age (18-64)
3. Rule Out Private Insurance (Clients who have Medicaid or Medically Needy may still be eligible for limited services)

17

## Health Program Services



- Primary medical care (referrals for Specialty Care - approved providers)
- Cancer screening
- Wellness and prevention services (e.g., annual physical, nutrition education and counseling , etc.)
- Physical therapy
- Mental health and substance abuse services
- Pharmacy services
- Referral for dental services (e.g., prevention and restorative care)
- Lab and medical services (e.g., pap smears, PSA blood levels, urine analysis including pregnancy test, general X-rays, ultrasounds, MRIs, CT scans, and mammograms).
- Case management services
- Telehealth available for some services
- Bus pass for medical appointments



18

# Mid-County DOH/Bayside Clinic



**Bayside Clinic \*temporarily relocated to  
Mid-County Dept. of Health**  
8751 Ulmerton Rd.,  
Largo, FL 33762  
M – Th 8:00am-8:00pm  
Friday 8:00am-5:00pm  
Saturday 8:00am-12:00pm

# Bayside Health Clinic is Growing



**Bayside Health Clinic is Growing!**

During construction we'll temporarily move to the Mid-County Health Department building, 8751 Ulmerton Rd., Largo, FL 33771 starting July 31.

Our construction won't get in the way of your healthcare. Call 727-453-7865 to book an appointment.

There are Four Ways to Get Healthcare:

- 1. Visit our Temporary Location**  
Call 727-453-7865 to make an appointment at the temporary location, Mid-County Health Department, 8751 Ulmerton Rd., Largo.
- 2. Use Telehealth**  
You don't even need your own device or computer. We have seven locations where you can go to have your telehealth visit. Call 727-453-7865 to schedule and see your telehealth appointment.
- 3. Visit our Mobile Medical Unit**  
We'll be at Safe Haven every Monday, and other locations daily. See hours and locations for that schedule.
- 4. Watch for our Street Medicine Van**  
We'll be busy around throughout Pinellas County to visit areas where we know people need help.

The Bayside Health Clinic will be undergoing construction to add an additional 2,000 sq. feet of space for improved primary care facilities, integration of mental health and substance use services, and an additional dental operatory for patients.

**Monday-Thursday, 8am – 8pm**

**Friday, 8am-5pm**

**Saturday, 8am-Noon**

**Appointments and Walk-Ins Welcome**

# Mobile Medical Unit MMU



## Mobile Medical Unit

Provides basic medical services to include treatment of illness or injury, preventive care, education, limited prescription coverage and referrals for lab work, specialty care, dental and behavioral health.


The unit travels countywide to shelters, drop-in centers, substance abuse treatment facilities and other sites to assist individuals experiencing homelessness.

February 2024



Thursday		Friday	
Clearwater Sole medical 14640 49th Street N Clearwater, FL 33742 8:30am - 4:30pm	St. Petersburg SVOP Center of Hope 401 10th St. North St. Petersburg, FL 33713 8:30am - 12:00pm	Clearwater Pinellas Hope 5734 124th Ave. South Clearwater, FL 33740 8:30am - 4:30pm	St. Petersburg Solvation Army APC 2665 34th St. North St. Petersburg, FL 33709 8:30am - 4:30pm
Clearwater Sole medical 14640 49th Street N Clearwater, FL 33742 8:30am - 4:30pm	St. Petersburg SVOP Center of Hope 401 10th St. North St. Petersburg, FL 33713 8:30am - 12:00pm HCA Local-based Email: Matthew 1:00pm - 4:30pm Virtual Visit: Teresa W Call M: 1 813 444 3174 Conference ID: 317 201 7154	Clearwater Pinellas Hope 5734 124th Ave. South Clearwater, FL 33740 8:30am - 4:30pm	St. Petersburg Solvation Army APC 2665 34th St. North St. Petersburg, FL 33709 8:30am - 4:30pm
Clearwater Sole medical 14640 49th Street N Clearwater, FL 33742 8:30am - 4:30pm	St. Petersburg SVOP Center of Hope 401 10th St. North St. Petersburg, FL 33713 8:30am - 12:00pm	Clearwater Pinellas Hope 5734 124th Ave. South Clearwater, FL 33740 8:30am - 12:00pm	St. Petersburg Solvation Army APC 2665 34th St. North St. Petersburg, FL 33709 8:30am - 4:30pm
Clearwater Sole medical 14640 49th Street N Clearwater, FL 33742 8:30am - 4:30pm	St. Petersburg SVOP Center of Hope 401 10th St. North St. Petersburg, FL 33713 8:30am - 12:00pm	Clearwater Pinellas Hope 5734 124th Ave. South Clearwater, FL 33740 8:30am - 4:30pm Staff Meeting 1:30pm - 3:30pm	St. Petersburg Solvation Army APC 2665 34th St. North St. Petersburg, FL 33709 8:30am - 4:30pm

# Street Medicine Van






**Health Care for the Homeless Program**

## Telehealth

### Telehealth Now Available!

Call (727) 453-7866 for more information and to sign up for the Health Care for Homeless Program.



Pinellas County complies with the Americans with Disabilities Act. To obtain accessible formats of this document, please call (727) 466-4562 (TDD). This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$170,246,481 (51% match) for up to 100 weeks between fiscal year 2018 and 2023. Funding is provided with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government. For more information, please visit HRSA.gov. Graphics were provided by Pinellas County Human Services (2023).

23



## Disability Advocates

**Dedicated case management to assist adult residents with securing Social Security benefits.**

To qualify for services, residents must:

- Have a disabling condition that impedes one's ability to work one (1) or more years; or have terminal illness
- Not have an active Social Security Claim




24

# How to Apply



E-App: [www.pinellashsapp.org](http://www.pinellashsapp.org)

## Pinellas County Human Services Offices

M-F 8:00-5:00pm

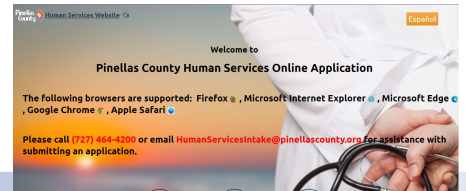
### Clearwater

2189 Cleveland St., Ste 230  
Clearwater, FL 33756

### St. Petersburg

647 1<sup>st</sup> Ave N.  
St. Petersburg, FL 33701

**By Phone:** 727-464-4200





27

# Empath Health Programs CoC Presentation February 2024

Trudy Beeler – Community Partnership Specialist  
(Veterans)

Alejandra Arias – Lead Housing Case Manager for  
EPIC



28

## Homelessness and Health

- Inadequate access to affordable housing can lead to housing insecurity, which causes stress and material hardship, both of which can lead to adverse health outcomes. Conversely, poor health can result in high medical bills and lost income, thereby leading to housing insecurity.
- Compared to low-income populations with housing, people experiencing homelessness have a higher prevalence of acute and chronic physical and mental health conditions and higher mortality rates.
- Research has shown that homeless adults experience accelerated aging, with premature onset of chronic medical conditions, functional and cognitive impairments, and high rates of age-adjusted mortality.
- People experiencing homelessness sometimes report that health crises, either their own or those of a household member, precipitated their housing loss, in many cases indirectly through income loss.

<https://www.healthaffairs.org/doi/10.1377/hlthaff.2023.01049>



29



### HOSPICE CARE

Expert, compassionate end-of-life care, wherever you call home



### HOME HEALTH

Skilled care and therapies for homebound patients



### PERSONAL CARE

In-home services to help clients remain independent



### MEDICAL AND PALLIATIVE CARE

Palliative care and in-home physician visits



### ELDER CARE SERVICES

Helping seniors achieve a healthy quality of life and live safely and independently at home and in the community



### HIV AND SEXUAL HEALTH

Testing, medical care, counseling, support and prevention services to promote sexual health



### GRIEF SERVICES

Support for anyone experiencing the loss, or anticipated loss, of a loved one



### PHARMACY AND DME

On-site pharmacies and durable medical equipment for everyone we serve



### ADVANCE CARE PLANNING

Education and guidance for making healthcare decisions



### OUR FOUNDATIONS

Raising funds to ensure the future of full life care for the communities we serve



### RESALE SHOPS

Shop great finds or donate your gently used items to support our mission



### EMPATH CAREERS

Life-changing careers are here for you.

[www.empathhealth.org](http://www.empathhealth.org)



30

- Chronic or Life Limiting Illness
- Grief and Loss Support
- Caregiver Support and Resources



31

## We are here when you need us

- For Pinellas and Hillsborough Counties Call (727) 467-7423
- For Collier, Lee, Glades, Hendry, DeSoto, Charlotte, Sarasota and Manatee Counties Call (855) 843-3935
- [www.empathhealth.org](http://www.empathhealth.org)
- We can provide free informational visits and explain our services to anyone in the community.



32



## EPIC

*Unified in empathy, we serve our communities through extraordinary Full Life Care for all.*



### EPIC PRIMARY SERVICES

- [Free HIV Testing](#)
- [LGBTQ Services](#)
- [Medical Case Management](#)  
(Intensive Case management through TOPWA, MAI and CDC)
- [HIV Medical Home](#)
- [Counseling](#)
- [Housing Assistance](#)
- [Prevention and Education](#)
- [PrEP](#)
- [Pharmacy](#)



## Housing Services



- \_\_\_\_\_ Tenant Based Rental Assistance
- \_\_\_\_\_ Rapid Rehousing
- \_\_\_\_\_ Short Term Rent Mortgage and Utility Assistance
- \_\_\_\_\_ Motel Assistance via EHE
- \_\_\_\_\_ Rent and Utility Assistance via EHE
- \_\_\_\_\_ Intensive Case Management via HIFA
- \_\_\_\_\_ Housing Case Management via EHE, TBRA, RRH




PERSONALIZED, PROACTIVE, PATIENT-DRIVEN CARE

HONORING SERVICE. EMPOWERING HEALTH.



## VA Bay Pines HOMELESS PROGRAMS Overview

10000 Bay Pines Blvd, Bay Pines, FL 33744  
[www.baypines.va.gov](http://www.baypines.va.gov) [www.facebook.com/VABayPines](https://www.facebook.com/VABayPines)



35

## Internal Resources. What do we have to offer? Outreach

- Bay Pines offers outreach services as well as contracted emergency shelter to eligible Veterans.
- 8 clinical social workers are assigned to the Healthcare for Homeless Veterans (HCHV) outreach team (6 at Bay Pines, 2 in Lee County)
  - Serve as liaisons
  - Street outreach
  - Community partnerships

VETERANS HEALTH ADMINISTRATION

36

## Contract Emergency Shelters

- **St. Vincent DePaul: St. Petersburg**
  - 20 Bed Emergency Shelter
  - VA Liaison: Michele Bellet
- **Serious Chronic Mental Illness Contract Housing: Clearwater**  
24 bed program  
VA Liaison: Melissa Cormeny
- **Salvation Army: Bradenton**  
10 Bed Emergency Shelter  
VA Liaison: Fabian Carmona
- **Charlotte County Homeless Coalition**  
22 Beds  
VA Liaison: Jeff Wood
- **Safe Haven: Seminole**
  - 20 beds
  - VA Liaison: Michele Bellet
- **Domiciliary Residential Rehabilitation Treatment Program:**
  - C.W. Bill Young Hospital

VETERANS HEALTH ADMINISTRATION

37

## St. Vincent DePaul

### Description

- Short term emergency housing for veterans who are homeless in Pinellas County. Veterans must be working on a specific plan to regain stable housing and income during their stay.
- Walk in Screening Hours Mon-Friday 10am – 2pm
- 401 15<sup>th</sup> St N, St Pete, FL
- Length of stay – 30 days
- 20 VA contract beds

### Requirements

- Accepts male veterans who meet criteria
- NO income limit and NO charge to the Veteran to participate
- Veteran must be able to care for self
- Meals are provided, laundry available
- Low Demand Model of Care

VETERANS HEALTH ADMINISTRATION

38

## Severe Chronic Mental Illness (SCMI) HCHV Contract

### Description

- Housed at Homeless Emergency Project (HEP)
  - 1120 N Betty Lane, Clearwater
- 24 Bed transitional housing and treatment for Veterans with serious mental illness
- Length of stay - 90 days
- Must be capable of self care

### Description

- Refer through a VA Homeless provider
- Must be willing to participate in case management

VETERANS HEALTH ADMINISTRATION

5

39

## Safe Haven Low Demand HCHV Contract

### Description

- Originally a pilot program designed to target difficult to engage Veterans
- Contracted with Boley Centers
  - Morningside, Seminole, FL
- 20 bed facility
- Low demand environment
- Provides residential stability- up to 6 month length of stay

### Requirements

- Must be chronically homeless have serious mental health condition and/or a substance use disorder
- Must be capable of self care

### Referral Process

Refer through VA homeless Liaison

VETERANS HEALTH ADMINISTRATION

6

40

## Salvation Army: Bradenton

### Description

- A short term housing for homeless Veterans. Veterans must be working on a specific plan to regain stable housing and income during their stay.
- 1204 14th Street West, Bradenton, FL
- Length of stay – 30 days / extensions at the discretion of the VA.
- 10 VA contract beds.

### Requirements

- Accepts male and female Veterans who meet the criteria.
- NO income limit and NO charge to the Veteran to participate
- Veteran must be able to care for self.
- All meals provided and rooms are fully furnished.

VETERANS HEALTH ADMINISTRATION

41

## Charlotte Count Homeless Coalition

### Description

- A short term housing for homeless Veterans. Veterans must be working on a specific plan to regain stable housing and income during their stay.
- 1476 Kenesaw St, Port Charlotte, FL
- Length of stay – 30 days / extensions at the discretion of the VA.
- 22 VA contract beds.

### Requirements

- Accepts male and female Veterans who meet the criteria.
- NO income limit and NO charge to the Veteran to participate
- Veteran must be able to care for self.
- All meals provided and rooms are fully furnished.
- Low Demand Shelter

VETERANS HEALTH ADMINISTRATION

42

## HCHV Point of Contact

- **HCHV Contract Shelter Supervisor: Blossom Kapper**  
**727-430-9535 x17829**
- Boley Morningside/ Safe Haven: Michele Bellet  
727-214-7182
- Homeless Empowerment Project (HEP): Melissa Cormeny
- St Vincent De Paul: Michele Bellet
- Bradenton Salvation Army: Fabian Carmona
- Charlotte Homeless Coalition: Jeff Wood 239-560-3857

VETERANS HEALTH ADMINISTRATION

9

43

## TRRC

- Provides short term residential stability
- Must be psychiatrically/medically stable
- Must have rehab goals that can be met by the program
  
- Updated guidance sent

VETERANS HEALTH ADMINISTRATION

44

## Grant and Per Diem Programs

- National Programs
- Partnership with community agencies
- 3-6 month length of stay
- Unique to each grant

VETERANS HEALTH ADMINISTRATION

45

## Grant and Per Diem Programs

- **St. Vincent de Paul Center of Hope**  
(55 beds) St. Petersburg
- **Homeless Emergency Project**  
(40 beds) Clearwater
- **Boley Center**  
(13 beds) Clearwater
- **PERC Pinellas Ex-Offender Re-entry Coalition**  
(25 beds)
- **Volunteers of America Florida**  
(24 beds) Punta Gorda
- **Volunteers of America**  
(20 beds) Bradenton

VETERANS HEALTH ADMINISTRATION

46

## Grant and Per Diem Point of Contact

- ***Grant and Per Diem Supervisor: (Covering) Blossom Kapper***
- PERC GPD: Gilbert English
- Homeless Empowerment Project (HEP) GPD: Gilbert English
- Boley GPD: Gilbert English
- St Vincent De Paul GPD: Sarah Fischer
- All Sothern GPDs – (Covering) Sarah Fischer and Gilbert English

47

## Thank You!

- I can be reached at 727-430-9535 for Homeless Questions and Needs
- Blossom Kapper, LCSW  
Homeless Program Coordinator

48





## **Dental Clinic**

**Stephanie Vega, Director of the HEP Dental Clinic**

49

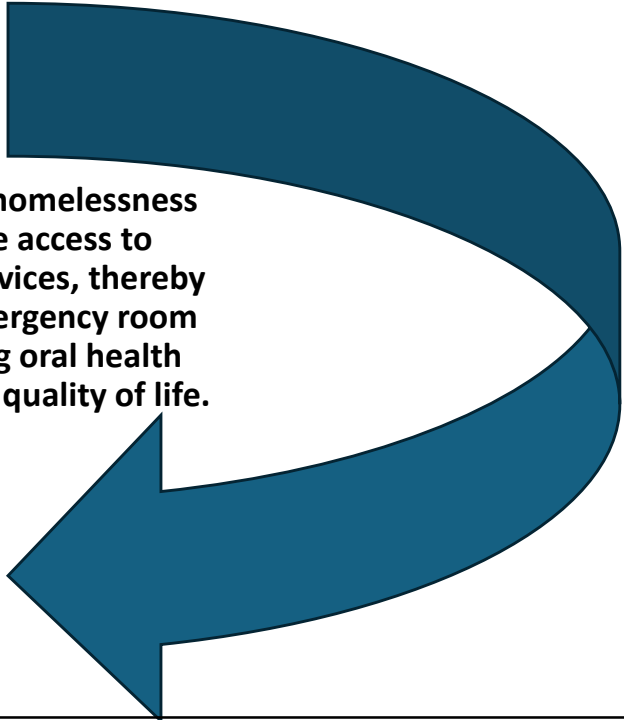
## **Mission**

**The mission of the "HEP Dental Clinic is to provide free, quality, comprehensive dental services to un-insured/underinsured homeless and at-risk individual residing at HEP, and our community partners regardless of their ability to pay.**

50

## Vision

Individuals experiencing homelessness in our community have access to comprehensive dental services, thereby decreasing use of the emergency room for dental visits, reducing oral health disparities, and improving quality of life.



51


We treat those who are:

200% below poverty level and with - out dental insurance.

Our clients are those that reside at HEP and referred to us by the County and Clearwater Free Clinic that meet eligibility.



52





We have over 20 volunteer dentist, 2 hygienist, students and 5 outside partnerships that assist with providing full comprehensive dental care.

53

**Dental Stats 2023**  
Total cost \$1,196,526.25  
Total # of Procedures 8221  
Unique patients 425  
Total Encounters 24989

54



**Q&A**

To ask a question, type questions in Q&A box or raise your hand

55



**Public Comment**

To share, please raise your hand or type in the chat

56

**Membership Information**  
is available at  
[www.PinellasHomeless.org/  
pinellascoc](http://www.PinellasHomeless.org/pinellascoc)



**Questions?**  
Contact Victoria Kelly  
at [VKelly@HLAPinellas.org](mailto:VKelly@HLAPinellas.org)

