

**2024 Pinellas Continuum of Care Proposed Benchmarks**  
**Approved by Pinellas Continuum of Care Data and System Performance Committee August 17, 2023.**  
**Accepted by CoC Board of Directors January 12, 2024**

2024 CoC Benchmark
<b>Diversion</b>
80% individuals that received diversion assistance will have a positive exit destination.
90% of individuals that received diversion assistance will maintain their resolution for 30 days and not enter the Homeless Crisis Response System.
70% of individuals that received diversion assistance will maintain their resolution for 60 days and not enter the Homeless Crisis Response System.
60% of individuals that received diversion assistance will maintain their resolution for 90 days and not enter the Homeless Crisis Response System.

<b>Prevention</b>
At least 80% of individuals in Homeless Prevention projects exit to/remain in permanent housing (PH) or exit to PH at program exit.
75% of individuals will remain in housing 12 months after Project Exit.

<b>Street Outreach</b>
70% of individuals in Street Outreach projects will exit to any place other than homeless.
80% of individuals exiting from Street Outreach reason for leaving will be anything other than "Unknown."

<b>Emergency Shelter</b>
30% of individuals in ES projects will exit anywhere other than homelessness.
ES projects will have no more than 20% of individuals who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.
ES projects will have no more than 35% of individuals who exited to permanent housing return to ES, SH, TH or SO within two years of exit.
10% of individuals exit from ES projects with a reason for leaving as "Unknown."

<b>Transitional Housing (Adult Individuals)</b>
At least 50% of individuals in TH projects will move to permanent housing at exit.
TH projects will have no more than 15% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.
TH projects will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.
35% Increase/Retain income upon exit.
10% or less have zero income upon entry and zero income upon exit.
<b>Transitional Housing (Youth) NEW</b>
At least 50% of individuals in TH projects will move to permanent housing at exit.
TH projects will have no more than 15% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.
TH projects will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.
<b>TH/Rapid Rehousing Joint (Domestic Violence Survivor Projects) NEW</b>
1% of data element errors
30% Maintain/Connect to health insurance
95% move into Permanent Housing
95% Increase/Maintain Income for project leavers

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<b>Safe Haven</b>
70% of individuals in projects will exit to permanent housing destination.
Projects will have no more than 23% of individuals who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit (based off SPM, clean data).
Projects will have no more than 37% of individuals who exited to permanent housing return to ES, SH, TH or SO within two years of exit (based off SPM, clean data).

<b>Rapid Re-Housing (Individuals)</b>
20% Increase/Retain employment income from entry to exit.
20% Increase/Retain non-employment income from entry to exit
RRH projects will have no more than 20% of adults who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.
90 days from project entry to move-in date for individuals
80% of successful exits
<b>Rapid Re-Housing (Families with Minor Children)</b>
30% Increase/Retain employment income from entry to exit.
20% Increase/Retain non-employment income from entry to exit.
120 days from project entry to move-in date for household.
80% of clients served exit to permanent housing.
RRH projects will have no more than 20% of households who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.
<b>Rapid Rehousing (Domestic Violence Survivor Projects)</b>
1% of data element errors
30% Maintain/Connect to health insurance
95% move into PH
95% Increase/Retained Income for project leavers

<b>Permanent Supportive Housing (Individuals)</b>
85% of exits to permanent housing or maintain housing in PSH.
5% Increase/Retained employment income from at exit.
50% Increase/Retained non-employment income from at exit.
The project has a 90% Unit inventory utilization based on Housing Inventory Count (HIC).
The project has an average of 365 days or longer Length of Stay for program participants.
80% of individuals connected to mainstream benefits.
Less than 30% of clients in PSH enter and exit PSH with zero income.3
2% of clients served in PSH are enrolled in Moving On.
<b>Permanent Supportive Housing (Families with Minor Children)</b>
The project has a 90% Unit inventory utilization based on Housing Inventory Count (HIC).
The project has an average of 365 days or longer Length of Stay for program participants.
80% of individuals connected to mainstream benefits.
5% Increase/Retained employment income from at exit.
50% Increase/Retained non-employment income from at exit.
Less than 30% of clients in PSH enter and exit PSH with zero income.
85% of exits to permanent housing or maintain housing in PSH.
<b>Permanent Supportive Housing (Domestic Violence Survivor Projects)</b>
1% of data element errors
30% Retain/Connect to health insurance
95% move into PH
95% Increase/Retain Income for project leavers