

2021/2022 Pinellas Continuum of Care Proposed Benchmarks
Approved by Pinellas Continuum of Care Data and System Performance Committee October 21, 2021
 (Red text are new or updated benchmarks)

System Benchmarks		
CoC Benchmark	Current Status	Updated Benchmark
Persons in FL-502 will have an average combined length of time homeless of no more than 75 days.	FY2020 – 97 FY2019 – 77	Persons in FL-502 will have an average combined length of time homeless of no more than 75 days.
Persons in FL-502 will have a median combined length of time homeless of no more than 40 days.	FY2020 – 57 FY2019 – 41	Persons in FL-502 will have a median combined length of time homeless of no more than 40 days.
FL-502 will have no more than 20% of adults who exited to PH return to ES, SH, TH or SO within six months of exit.	FY2020 – 15% FY2019 – 17%	FL-502 will have no more than 20% of adults who exited to PH return to ES, SH, TH or SO within six months of exit.
FL-502 will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.	FY2020 – 28% FY2019 – 29%	FL-502 will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.
At least 40% of participants housed in FL-502 ES, SH, TH and RRH project will move into PH at exit.	FY2020 – 26% FY2019 – 30%	At least 40% of participants housed in FL-502 ES, SH, TH and RRH project will move into PH at exit.
At least 90% of participants remained housed in FL-502, PSH or exit to PH.	FY2020 – 94% FY2019 – 89%	At least 90% of participants remained housed in FL-502, PSH or exit to PH.
	FY2020 - 3,393 FY2019 – 4,710	There will be a 30% decrease in the number of persons who enter ES, SH, and TH with no prior enrollments in HMIS. (HUD definition no prior enrollments in homeless serving projects 24 months.)

Programmatic Benchmarks: Exits from Homeless Prevention/Crisis Response System		
CoC Benchmark	Current Status	Updated Benchmark
Prevention		
At least 90% of individuals in HP projects remain in permanent housing (PH) or exit to PH at program exit.	FY2020 – 98% FY2019 – 94%	At least 90% of individuals in HP projects remain in permanent housing (PH) or exit to PH at program exit.
Street Outreach		
At least 95% of individuals in SO projects will move from unsheltered locations to temporary housing in 21 days from project entry.	Measure to be monitored for six months to collect baseline data to establish new target.	At least 95% of individuals in SO projects will move from unsheltered locations to temporary housing in 91 days from project entry.
Emergency Shelter		
At least 30% of individuals in ES projects will exit anywhere other than homelessness.	FY2020 –34% FY2019 –36%	At least 30% of individuals in ES projects will exit anywhere other than homelessness.
Transitional Housing		
At least 50% of individuals in TH projects will move to permanent housing at exit.	FY2020 – 45% FY2019 – 55%	At least 50% of individuals in TH projects will move to permanent housing at exit.
Safe Haven		
At least 75% of individuals in SH projects will move to permanent housing at exit.	FY2020 – 49% FY2019 – 58%	At least 75% of individuals in SH projects will move to permanent housing at exit.
Permanent Supportive Housing		
At least 90% of participants remained housed in PSH or exit to PH.	FY2020 – 94% FY2019 – 89%	At least 90% of participants remained housed in PSH or exit to PH.

Programmatic Benchmarks: Returns to Homeless Prevention/Crisis Response System After Exiting to Permanent Housing		
CoC Benchmark	Current Status	Updated Benchmark
Prevention		
25% of Individuals will remain in Housing 12 months after Project Exit.	FY2020 – 94% FY2019 – 96%	75% of individuals will remain in Housing 12 months after Project Exit.
Diversion		
	FY2021 20%	80% or more of individuals that received diversion assistance will have a positive exit destination.
Emergency Shelter		
ES projects will have no more than 23% of individuals who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit (based off SPM, clean data).	FY2020 – 16% FY2019 – 15%	ES projects will have no more than 23% of individuals who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit (based off SPM, clean data).
ES projects will have no more than 37% of individuals who exited to permanent housing return to ES, SH, TH or SO within two years of exit (based off SPM, clean data).	FY2020 – 34% FY2019 – 34%	ES projects will have no more than 37% of individuals who exited to permanent housing return to ES, SH, TH or SO within two years of exit (based off SPM, clean data).
Transitional Housing		
TH projects will have no more than 15% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.	FY2020 – 11.28% FY2019 – 13.39%	TH projects will have no more than 15% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.
TH projects will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.	FY2020 – 26.11% FY2019 – 27.71%	TH projects will have no more than 30% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.
Safe Haven		
SH projects will have no more than 10% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.	FY2020 – 20% FY2019 – 15%	SH projects will have no more than 10% of adults who exited to permanent housing return to ES, SH, TH or SO within 6 months of exit.
SH projects will have no more than 20% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.	FY2020 – 37% FY2019 – 38%	SH projects will have no more than 20% of adults who exited to permanent housing return to ES, SH, TH or SO within two years of exit.

Programmatic Benchmarks: Returns to Homeless Prevention/Crisis Response System After Exiting to Permanent Housing		
CoC Benchmark	CoC Benchmark	CoC Benchmark
Permanent Supportive Housing		
PSH projects will have no more than 10% of adults who exited to permanent housing that return to ES, SH, TH, or SO within 6 months of exit.	FY2020 – 12% FY2019 – 9%	PSH projects will have no more than 10% of adults who exited to permanent housing that return to ES, SH, TH, or SO within 6 months of exit.
PSH projects will have no more than 20% of adults who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.	FY2020 – 19% FY2019 – 18%	PSH projects will have no more than 20% of adults who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.
Diversion		
	FY2020-86%	95% of individuals that received diversion assistance will maintain their resolution for 90 days and not enter the Homeless Crisis Response System
Rapid Re-Housing		
RRH projects will have no more than 10% of adults who exited to permanent housing that return to ES, SH, TH, or SO within 6 months of exit.	FY2020 – 7% FY2019 – 9%	RRH projects will have no more than 10% of adults who exited to permanent housing that return to ES, SH, TH, or SO within 6 months of exit.
RRH projects will have no more than 20% of adults who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.	FY2020 – 18% FY2019 – 19%	RRH projects will have no more than 20% of adults who exited to permanent housing that return to ES, SH, TH or SO within two years of exit.

Programmatic Benchmarks for Income for Homeless Crisis Response System		
CoC Benchmark	Current Status	Updated Benchmark
Transitional Housing		
At least 35% of individuals in TH projects will increase earned income during the reporting period or at exit.	FY2020 – 1% FY2019 – 2%	At least 35% of individuals in TH projects will increase earned income during the reporting period or at exit.
At least 35% of individuals in TH projects will maintain earned income during the reporting period or at exit.	FY2020 – 14% FY2019 – 13%	At least 35% of individuals in TH projects will maintain earned income during the reporting period or at exit.
At least 35% of individuals in TH projects will increase unearned income during the reporting period or at exit.	FY2020 – 27% FY2019 – 26%	At least 35% of individuals in TH projects will increase unearned income during the reporting period or at exit.
At least 35% of individuals in TH projects will maintain unearned income during the reporting period or at exit.	FY2020 – 18% FY2019 – 23%	At least 35% of individuals in TH projects will maintain unearned income during the reporting period or at exit.
Safe Haven		
At least 75% of individuals in SH projects will increase earned income during the reporting period or at exit.	FY2020 – 5% FY2019 – 1%	At least 10% of individuals in SH projects will increase earned income during the reporting period or at exit.
At least 75% of individuals in SH projects will maintain earned income during the reporting period or at exit.	FY2020 – 9% FY2019 – 11%	At least 25% of individuals in SH projects will maintain earned income during the reporting period or at exit.
At least 75% of individuals in SH projects will increase unearned income during the reporting period or at exit.	FY2020 – 21% FY2019 – 15%	At least 35% of individuals in SH projects will increase unearned income during the reporting period or at exit.
At least 75% of individuals in SH projects will maintain unearned income during the reporting period or at exit.	FY2020 – 44% FY2019 – 47%	At least 60% of individuals in SH projects will maintain unearned income during the reporting period or at exit.

Programmatic Benchmarks for Income for Homeless Crisis Response System		
CoC Benchmark	CoC Benchmark	CoC Benchmark
Permanent Supportive Housing		
At least 10% of individuals in PSH projects will increase earned income during the reporting period or at exit.	FY2020 – 6% FY2019 – 6%	At least 10% of individuals in PSH projects will increase earned income during the reporting period or at exit.
At least 10% of individuals in PSH projects will maintain earned income during the reporting period or at exit.	FY2020 – 3% FY2019 – 2%	At least 10% of individuals in PSH projects will maintain earned income during the reporting period or at exit.
At least 30% of individuals in PSH projects will increase unearned income during the reporting period or at exit.	FY2020 – 24% FY2019 – 23%	At least 30% of individuals in PSH projects will increase unearned income during the reporting period or at exit.
At least 30% of individuals in PSH projects will maintain unearned income during the reporting period or at exit.	FY2020 – 5% FY2019 – 4%	At least 30% of individuals in PSH projects will maintain unearned income during the reporting period or at exit.
Rapid Re-Housing		
At least 5% of individuals in RRH projects will increase earned income during the reporting period or at exit.	FY2020 – 8% FY2019 – 5%	At least 15% of individuals in RRH projects will increase earned income during the reporting period or at exit.
At least 5% of individuals in RRH projects will maintain earned income during the reporting period or at exit.	FY2020 – 18% FY2019 – 21%	At least 20% of individuals in RRH projects will maintain earned income during the reporting period or at exit.
At least 20% of individuals in RRH projects will increase unearned income during the reporting period or at exit.	FY2020 – 12% FY2019 – 11%	At least 20% of individuals in RRH projects will increase unearned income during the reporting period or at exit.
At least 20% of individuals in RRH projects will maintain unearned income during the reporting period or at exit.	FY2020 – 40% FY2019 – 35%	At least 15% of individuals in RRH projects will maintain unearned income during the reporting period or at exit.
	Measure to be monitored for six months to collect baseline data to establish new target.	RRH entry dates within HMIS will be no less than 8 business days from the Coordinated Entry referral date.

Moving On		
	Measure to be monitored for six months to collect baseline data to establish new target.	At least XX% of participants will exit PSH to move into PH.
	Measure to be monitored for six months to collect baseline data to establish new target.	#Households will be assisted with applications for vouchers or other housing resources.
	Measure to be monitored for six months to collect baseline data to establish new target.	#Households will be connected to vouchers or affordable housing.

