



Pinellas Continuum of Care
2024 PIT Planning Committee Meeting Agenda
February 13, 2024, 10:00am – 11:30am

Allendale United Methodist Church: 3803 Haines Rd. N., St. Petersburg | Room: 109
In-Person Attendance Requested

[Click Here to Join Meeting](#)

Meeting ID: 898 4053 4016 | Meeting Passcode: 089741 | Dial-In: 305-224-1968

The Pinellas Continuum of Care is dedicated to ensuring homelessness is rare, brief and a one-time experience.

Time	Topic	Information / Action / Discussion	Lead
10:00 am	Welcome	Information	Dominique Randall, Chair
10:05 am	Consent Agenda	Action	Dominique Randall, Chair
10:10 am	2024 PIT Review	Information / Discussion	Dominique Randall, Chair
10:40 am	2025 PIT	Discussion	Dominique Randall, Chair
11:15 am	Open Discussion	Discussion	Dominique Randall, Chair
11:25 am	Closing and Adjournment	Information	Dominique Randall, Chair

Pinellas Continuum of Care
2024 PIT Planning Committee Meeting Minutes
December 5, 2023 | 10:00am – 11:30am
[Click Here to View Recording](#)

Attendees		
Dominique Randall, Chair	Helen Rhymes, Vice Chair	Dep. Chris Jacobs, 1st Responder Chair
Damia Kelly, Deployment Chair	Collette Clarke, FL Dream Center	Monica Orti, FL Dream Center
Arrow Woodard	Blossom Kapper	Chelsea Dominguez
Carly Pannella	Emma Freeman	Ethan Weiland
Greg Williams	Jake Ray	Sgt. Jarred Stiff
Leota Young	Linda Willborne	Lisa Freeman
Lucero Hernandez	Randy Burgan	Rayven Kirkland
Ross Silvers	Samantha Goodfellow	Samantha Holmes
Sara Madden	Sarah Cain	Shawnese Reed
Sgt. Todd Hancock	Todd Nutbrown	Unrecognized Phone Number
HLA Attendees		
Victoria Kelly	Mario Rodriguez	Sezen Boylan
Tony Salgado	TV Le	

Welcome (presented by Dominique Randall, Chair)

- Meeting attendees were welcomed. Dominique Randall thanks attendees for meeting virtually.
- The meeting was called to order by Dominique Randall, Chair at 10:02am.

Consent Agenda (presented by Dominique Randall, Chair)

- Consent Agenda was reviewed.

Arrow Woodard motioned to approve the Consent Agenda; Sara Madden seconded; the motion passed unanimously.

Recruitment Updates (presented by Dominique Randall, Chair)

- PIT is on Thursday, January 25th, which is 7 weeks and 2 days away.
- Volunteer registration is available at www.bit.ly/2024PIT; Team Leader registration is available at www.bit.ly/2024PITlead. Additional information is available at www.PinellasHomeless.org/pit.
- Currently there are a total of 197 unduplicated volunteers (161 volunteers and 36 Team Leads) registered. The committee did not meet its goal of 250 registrants. Volunteer registration will end before the last training session. Dominique Randall encourages the committee to register 350-400 people by the next meeting.
- The City of St. Pete has registered the most team members thus far; Helen Rhymes states it is 36. Damia Kelly states that Boley should have at least 20 registered.
- Lisa Freeman presented PIT at the 100 Women Who Care meeting. Dep. Jacobs states that PCSO will start pushing this.
- The committee requests a list of current volunteer registrations, which the HLA will send following the meeting.
- Dominique Randall notes that some previous volunteers did not receive the PIT email and asks that it be resent.

Subcommittee Updates

- **Marketing:** Ragan McGillis, Chair (presented by Dominique Randall)
 - Dominique Randall states that a day-of flyer was created and shared, asking providers to share this flyer as we get closer to PIT. This includes information about the Youth PIT event for those under 25.

- Volunteer application: www.bit.ly/2024PIT; Team Leader application: www.bit.ly/2024PITlead; volunteer recruitment letter: www.bit.ly/2024PITletter; volunteer recruitment materials: www.bit.ly/PITmaterials. Marketing materials are available [here](#), including [draft PIT Surveys](#), [the CoC's new logo](#), [flyers and social media graphics](#), [social media toolkit](#), and [letter / email templates](#).
- **Survey Development:** Jennifer Stracick, Chair; Tony Salgado presented
 - Dominique Randall states that survey suggestions were finalized and have been sent to HLA.
 - Victoria Kelly and Tony Salgado say that the HLA boards and committees are not involved in finalizing the survey but will discuss Youth PIT and data utilization post-PIT. Victoria Kelly states that survey translation will be discussed offline.
 - HLA will send the survey to Helen Rhymes to be printed by the City of St. Petersburg.
- **Deployment:** Damia Kelly, Chair; presented by Victoria Kelly, Arrow Woodard, and Dominique Randall
 - Damia Kelly asks if previous zones will remain the same and if there will be new zones added.
 - Dominique Randall informs the committee that Pinellas County is building the digital survey this year; the team wonders if the zone boundaries are necessary. Arrow Woodard states that these are beneficial for teams, deployment centers, and PD.
 - Damia Kelly and Arrow Woodard say that Largo PD suggests sending volunteers to day labor sites from 4pm – 6pm.
 - Day labor sites and the Pinellas Library Cooperative have been contacted about volunteers. Dominique Randall also suggests asking libraries, etc. to have someone on-site completing surveys for walk-ins.
 - Damia Kelly asks if Directions for Living plans to cover Grand Central Station. Leota Young informs Ms. Kelly that she will verify the time today. Helen Rhymes states that if necessary PATH may be able to assist in this area if needed.
- **Youth PIT:** April White, Chair
 - Youth PIT events will take place at Family Resources in St. Pete and Ready for Life in Largo.
 - Pinellas County Health Dept. will provide vaccines and accompanying incentives during Youth PIT.
 - The Youth PIT Subcommittee did not meet last month but has made progress, including securing two donated Chromebooks for a Youth PIT raffle and food donations from Feeding Tampa Bay and Chick-fil-A.
 - The Youth PIT Subcommittee is currently seeking additional donations. Please email April.White@StPete.org for more information.
 - The Youth PIT has created a flyer, which is available [here](#).
- **First Responder:** Dominique Randall, Co-Chair
 - PCSO would like an app to vet by January 9th.
 - First Responder training will take place on January 23rd.
 - PCSO expects a minimum of 25-30 participants but are hoping for 50.
 - City of Clearwater will be sure to send all Clearwater participants to HLA. Clearwater PD is informed that their team members can and have traditionally participated in in-person, virtual, and PD-specific training.
- **Training:** Victoria Kelly, Chair
 - Training Subcommittee meets December 6th. Training will be primarily virtual with a few in-person options. Each session will be led by two trainers. Victoria Kelly asks for trainers to volunteer, noting that all trainers will go through Train the Trainer before leading a session.
 - Organizations hoping to host an internal training should contact Victoria Kelly.
 - Registered volunteers will receive an email with a link to register for their preferred training session; these sessions will last for one hour.

Software Updates (presented by Dominique Randall, Chair)

- Esri ArcGIS Survey123 will be the new survey app. This allows for better data, real-time (deduplicated) data, interactive maps, improved collaboration between communities and organizations using Esri, and year-after-year data comparisons.
- If your organization already uses Esri (such as St. Petersburg, Largo, etc.), please contact Dominique Randall.
- Though this is not ArcGIS's first PIT, they have asked to use the Pinellas PIT survey as a template for other communities. Dominique Randall mentions that the 2023 PIT Researcher utilized ArcGIS to create the PIT maps available at www.PinellasHomeless.org/pitdata.
- The committee views an example of an ArcGIS PIT dashboard and the maps created from last year's data.

Timeline Review (presented by Dominique Randall, Chair)

- December 5th: 2024 PIT Planning Committee Meeting
- December: Spanish-language surveys completed, digital survey completed (beta testing), training materials completed, training schedule shared with registered volunteers
- Early January: Training (dates TBA)
- January 9th: PIT Planning Committee meeting
- January 22nd: Supply batching (HLA, Chairs, and Deployment Center Managers)
- January 25th: Point in Time Count and Survey, 6am-7pm
- January 25th: Youth Point in Time Count and Survey, 1pm-7pm
- Post-PIT: Follow-up / thank you email sent to volunteers
- February 13th: PIT Planning Committee Debrief and Celebration (in-person)

Supply Batching (presented by Dominique Randall, Chair)

- PIT supplies (lanyards, surveys, etc.) will be batched on Monday, January 22nd at Boley.
- Arrow Woodard (Largo), Damia Kelly (Boley), Dominique Randall, Helen Rhymes, a couple of HLA team members, and someone representing the HEP deployment will participate in batching; First Responders, Florida Dream Center, and Youth PIT will also collect supplies on January 22nd.

Additional Discussion

- The committee discusses reducing the number of paper surveys printed in this and future years. Largo and Boley states that they can both print additional surveys if needed.
- Sara Madden says that she is impressed with how well the community has worked together on this PIT project. Ms. Madden also notes that she has worked with the Pasco CoC to include the same criminal justice question on their PIT survey.
- Boley Jingle Bell Run is December 8th, so please stop by the HLA's PIT volunteer recruitment table.

Adjourn

- Next meeting is January 9th from 10:00am – 11:30am at Allendale United Methodist Church and online.
- Dominique Randall, Chair, adjourned the meeting at 11:04am.

Pinellas Continuum of Care
2024 PIT Planning Committee Meeting Minutes
January 9, 2024 | 10:00am – 11:30am
[Click Here to View Recording](#)

In-Person Attendees		
Dominique Randall, Chair	Helen Rhymes, Vice Chair	Dep. Chris Jacobs, 1st Responder Chair
April White, Youth PIT Chair	Dep. Chris Jacobs, 1 st Responder Chair	Ofc. Dominick Filippone
Sara Madden	Shawnese Reed	Lt. Zach Haisch
Virtual Attendees		
Ragan McGillis, Marketing Chair	Monica Orti, FL Dream Center	Arrow Woodard
Grace Noriega	Linda Wellborn	Lucero Hernandez
Miriam Gonzalez-Vega	Ross Silvers	Sarah Cain
HLA Attendees		
Victoria Kelly (in-person)	Mario Rodriguez (virtual)	TV Le (virtual)
Sezen Boylan (virtual)		

Welcome (presented by Dominique Randall, Chair)

- Meeting attendees were welcomed and introduced
- The meeting was called to order by Dominique Randall, Chair at 10:04am.
- Meeting participants are encouraged to attend the February 13th wrap-up meeting in-person.

Recruitment Updates (presented by Dominique Randall, Chair)

- PIT is on Thursday, January 25th. Shifts are 6am-9am, 9am-12pm, 1pm-4pm, and 4pm-7pm.
- Currently there are a total of 422 unduplicated volunteers (356 volunteers, 57 Team Leads, and 9 Deployment Center / Youth PIT) registered; a list of registrants was provided prior to the meeting. The committee did not meet its goal of 250 registrants. Volunteer registration will end before the last training session. Victoria Kelly encourages PIT committee members to register ASAP. Volunteer registration is available at www.bit.ly/2024PIT; Team Leader registration is available at www.bit.ly/2024PITLead. Additional information is available at www.PinellasHomeless.org/pit. The social media event page is available at <https://fb.me/e/6M3Gbh420>.
- Helen Rhymes asks how police department participation will be tracked since they do not register as traditional volunteers. Victoria Kelly indicates that she will pull this information after PIT.
- Police departments are asked to send their participants to Victoria Kelly prior to training so that trainees can be setup with an ArcGIS Survey123 account.

PIT Volunteer Training

- Volunteers needing to change their schedule should email Victoria Kelly ASAP. Additionally, volunteers hoping to work together should email Victoria Kelly with this request (please note it is not guaranteed).
- PIT training sessions will last one-hour. There are multiple in-person and virtual sessions. Please register and ensure your team members are registered for PIT training.
- Registered volunteers have received an email with a link to register for their preferred training session; these sessions will last for one hour.
- Team Leaders can watch a self-paced training, or they can attend a Q&A session or virtual training session. Self-paced training must be completed by January 16th at 12:30pm.
- First Responder training will involve 30-60 people.

Timeline Review (presented by Dominique Randall, Chair)

- January 9th: Final PIT Planning Committee meeting before PIT
- Now through January 16th: Volunteer training
- Now through January 16th: Team Leader training

- January 15th: Volunteer registration closes
- January 19th: Volunteer schedule emailed
- January 21st: Volunteers asked to contact HLA if they haven't received scheduling email
- January 22nd: Supply batching and pick-up
- January 23rd: First Responders training
- January 24th: Last day to complete practice surveys in Survey123
- January 25th: Point in Time Count
 - Shifts: 6am, 9am, 1pm, and 4pm
 - Youth PIT: 1pm – 7pm
- January 26th: Volunteers sent follow-up survey with list of volunteer and donation opportunities
 - To include your organization on this list of volunteer or supply donation opportunities, email VKelly@HLAPinellas.org
- January 26th: HLA completes phone surveys with waitlist clients
- February 13th: Final 2024 PIT Planning Committee meeting

Supply Batching (presented by Dominique Randall, Chair)

- Monday, January 22nd, 11:00am – 3:30pm at Boley Centers in St. Petersburg
- Dominique Randall, Victoria Kelly, Damia Kelly, Sezen Boylan, Arrow Woodard, Helen Rhymes, Mario Rodriguez will divide supplies – including paper surveys, bus passes, and lanyards – for the PIT Deployment Centers, the Florida Dream Center, Youth PIT, and First Responders.
- Damia Kelly (Boley), Arrow Woodard (Largo), Sezen Boylan (HEP), Monica Orti and Collette Clark (Florida Dream Center), Grace Noriega (Family Resources Youth PIT), Nate Johnson (Ready for Life Youth PIT), and Dep. Christ Jacobs (First Responders) will pick supplies up from Boley between 3:30pm and 4:30pm that same day.
- Supplies include fewer printed surveys, bus passes, Pinellas County resource cards, CASA resource cards, lanyards, pen/styluses, and snacks.
- Arrow Woodard requests volunteers be encouraged to return their lanyard but keep their pen.

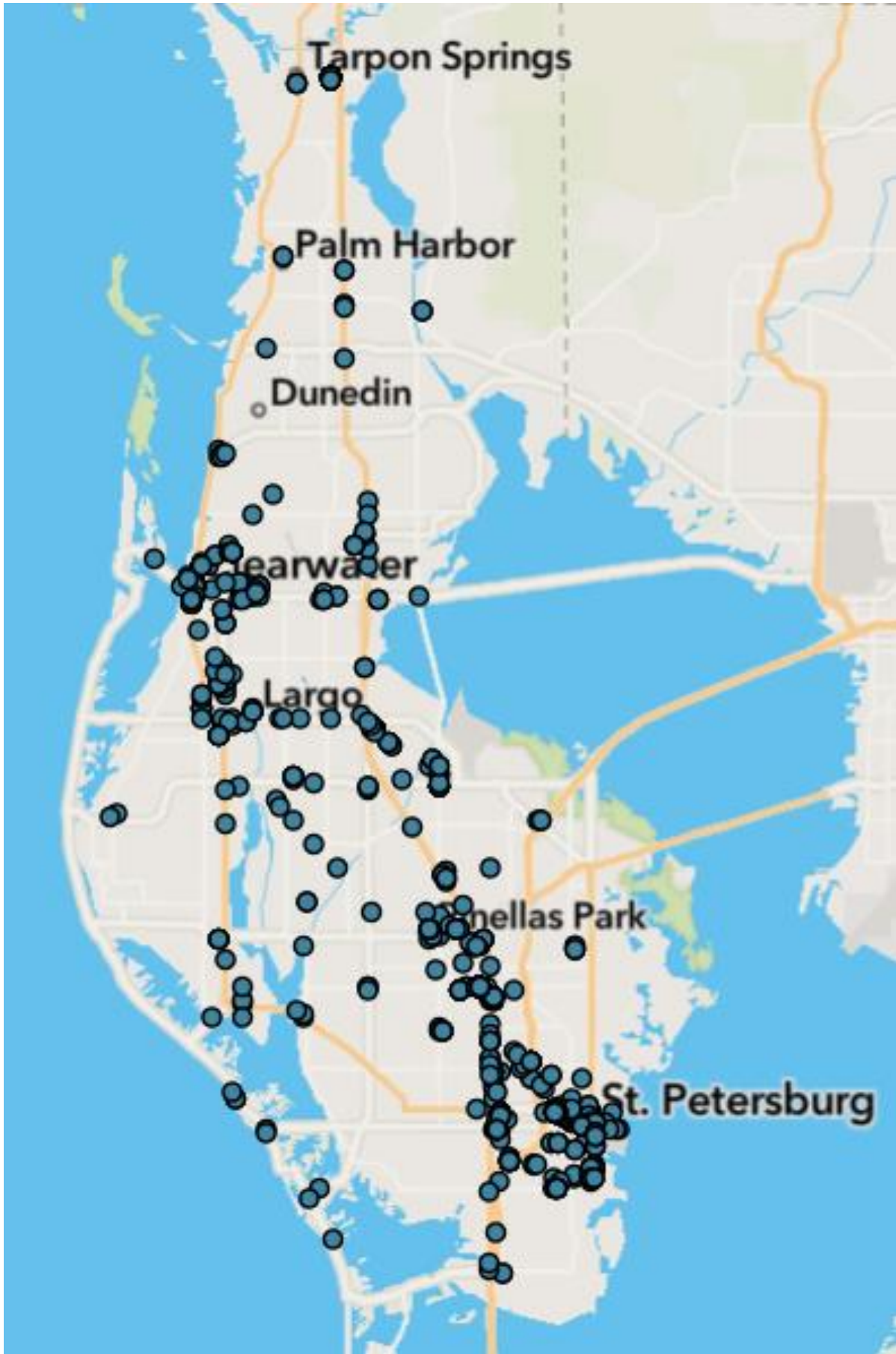
Additional Discussion

- Monica Orti asks if Florida Dream Center volunteers should register. Victoria Kelly confirms that because Florida Dream Center manages the Lealman and Tarpon Springs PIT, they do not have to register like regular PIT volunteers. Ms. Kelly requests a list of Florida Dream Center volunteers to ensure ArcGIS Survey123 login information and adequate supplies.
- Arrow Woodard verifies that libraries, PSTA, and commercial centers have been contacted regarding volunteer presence.
- PSTA requests a photo of the volunteer lanyard to ensure team members are prepared to welcome volunteers. Victoria Kelly confirms that this will be provided following the committee meeting.
- Dep. Chris Jacobs requests the updated training materials be resent.
- Victoria Kelly will resend the volunteer training email.

Adjourn

- Next meeting is February 13th from 10:00am – 11:30am at Allendale United Methodist Church and online.
- Dominique Randall, Chair, adjourned the meeting at 10:40am.

Heat Map of 2024 Pinellas Point in Time (PIT) Surveys



2024 PIT Volunteer Follow-Up Survey Responses

In your online course, which I think was good, I'd love to see a simulation of the start of an interview. One does not want to assume that folks are homeless, so what is the 1st line you would say to someone?

- I learned that they congregate on 3rd floor of clearwater library for the services there (computer, bathroom, water fountain, shelter, chairs /table/comfort.
- I learned that PIT is best done early in the morning. Or in the evening, the 1 PM to 4 PM shift was very difficult locating people in the area of Clearwater. And what I would like people to know is that there are That have never done drugs alarm half hour victim to identity theft on the isn't important to acknowledge homeless people plead red just like housed people. We are all the same and there's a lot of discrimination. Awareness is important. And there has to be some solution. Moving forward. it was a great experience. I first time participating and I look forward to doing it again next year. Edit earlier or later scheduled time
- We went to a couple of convience stores, and they did not know about the PIT Count. We could inform the community of the PIT Count.
- I learned how hard it would be to accurately count people experiencing homelessness, especially women and families who are living in vehicles.
- The unhoused are busy just like us. They have buses to catch, jobs to get to, and constantly work on figuring out ways to provide for themselves and their families. Anyone can have connections to individuals unhoused. I have a sibling who was unhoused for many years in Oregon and is still in an unstable housing situation. I used to find it difficult to talk about this, but I was able to talk to my fellow volunteers about my sister's experience. I am also talking about this more at the library, so that the staff knows that anyone from any walk of life can become unhoused, it doesn't matter if you went to college, had a spouse, and a good job.
- We did not see but 3 people on the PIT day, but I have seen many more people in that area on a daily basis.
- Homelessness isn't necessarily due to personal failings, but rather a system that lacks the humanity to view people as people not just producers of profit. Every single one of us deserves to be treated with dignity and respect. Everyone's story is unique!
- That they were all very agreeable to engage, were happy to share their stories for the most part. We also learned that the police had cleared out a bunch people without homes just a couple of days prior to the PIT.
- How assisting helps with getting additional funding. How many homeless we have around the shelters that there's no room for.
- People should know that you never know who is homeless. There are some that you think are an may not be so use the old saying. "Do not judge a book by its cover. We had a young man playing the Saxophone at the gas station with a bucket, dressed really nice. He was in fact homeless but from looking at him you would never know it. Picture is included.
- There by the grace of God go any one of us. Treat all with respect and dignity.
- Wide variety of circumstances. Difficult to get into housing. People who do find housing often do so outside the CoC.
- I have participated in Pasco, first time Pinellas, had a good experience, I will definitely participate again.
- Many are hard to spot since they're in cars.
- Many had been in Foster Care, and many said they were displaced from housing because of a sudden increase in rental/housing costs and couldn't find anything affordable. Many had psychiatric illness, substance abuse problems and had been victims of domestic violence. Several reported being homeless due to family problems.
- There are alot of street homeless individuals that do want services and do want access to shelter (our street outreach team member had numerous referrals he collected in the field that day)
- They are perceived to be "scary" due to appearance or other factor. But every person I have encountered during PIT have been very nice.
- I saw a lot of people homeless because they could not afford their rent anymore. Many had been working until they lost their shelter. I think the public perception is that homeless people are all white older or middle-aged men who are drug addicts or alcoholics. Not so, I met women, young people, people of color, Hispanic vets. They

were clean and very coherent, making sense, and not strung out on drugs. They were very ashamed to be homeless. This housing affordability crisis is real in Pinellas County.

- I'm proud of the services that Pinellas County insupplies.
- People are experiencing homelessness for a variety of reasons and some are very interested in receiving help and services.
- We should change the stereotype ideas about homeless people, not every homeless person is an addict or criminal, some people just made bad financial decision.
- The displaced residents that we helped are human. I'm a volunteer with the Florida Dream Center. We see it everyday. Mental health is the biggest hurdle for them to overcome.

What was your favorite part of PIT, and/or what do you think that future volunteers should know about participating in PIT?

- I enjoyed walking around downtown clearwater. One person wore bad shoes and had pain in her feet. the info you gave us prior to event said to wear comfortable shoes. One of our team members who had a step-counter said we walked about 9,000 steps.
Volunteers should know that they may not interview anyone successfully, depending on their location and time of day. I was in the mid day group.. We went to Clearwater library and the people there either did not want to be interviewed or were already interviewed in the am. There was no one to interview at the Seminole boat slip or Crest Lake park. There was also another group of interviewers already at Crest Lake Park when we arrived
- Actually my favorite part was the exercise, the awareness, and the community shared while working with other volunteers. I think future volunteers should know that it is very rewarding. Although within a 4 hour. I was only able to get a full complete survey of 1 person that 1 person made my day and I hope I was kind enough. And made their day by giving them that bus ticket. Has a reward for completing the survey. It would be nice if we had access to breadcoin, like they do and ybor city and Tampa. I think in saint pete as well
- Everyone was well trained, and the group was friendly.
- I enjoyed meeting my team members and talking about everyone's experiences, interests, and reasons for volunteering in PIT.
- Meeting new people and finding out where they work and what they do. On my team I had two VA employees which was very cool as my husband works for the Haley VA in Tampa, so it is nice know others who work for our vets. Because I live in South Tampa, I signed up for Tampa/Hillsborough County's Homeless Initiative's newsletter. I found out when Hillsborough's PIT count is and encouraged my husband and teen to sign up as volunteers and they did and will be doing the PIT count near our house later in February.
- Meeting my team and getting to know their backgrounds was great. I felt the volunteer meeting day of PIT was disorganized and I almost left.
- I enjoyed getting to know each of my group members unique backgrounds and reasons for participating in PIT. A few of them have participated many times and find it to be a very meaningful and valuable experience. I also enjoy getting to talk with some of our unhoused neighbors outside of a traditional service setting. I think the training covers what volunteers need to know about PIT.
- It felt really good to feel like we were making a difference.
- How nice it is to get out and meet the people we serve.
- Getting out in the public and Talking with the people and learning about them. Future volunteers, 1st timers need to remember to let the person answer the questions, do not answer for them. Also realize even though we are out doing a survey , they still need resources so please be prepared if they ask other questions after survey.
- Working as a team, I was on a great team.
- Meeting other volunteers and neighbors. The training is easy to follow, but maybe a reminder of key points from the training would be helpful in some of the post-training, pre-PIT emails to volunteers.
- Interacting with community, I like outreach
- Coaching the participants

- I like talking to people in person and feel that by getting their information firsthand, we can make the biggest difference.
- Bringing volunteers together from the community and from different agencies to make sure we get everyone's voice counted.
- Don't be discouraged by not finding that many individuals.
- We had way too many people working my shift. We did not break out into smaller groups so when all 6 of us approached someone it scared the respondent. The team leader didn't show up, so they had to get someone else to cover our shift, so we started our shift late. The stand in team leader didn't really know what she was doing. Pretty disorganized when we met at Largo City Hall. A lot of confusion, no one seemed to know what was going on there. No one greeting me, explained anything, we just sat there waiting for someone to figure out what to do since we had no team leader. I left my shift early in the field because we were just standing around doing nothing at our location and no one was really in charge. I was taking time off work to help out and not on the clock. People on the clock didn't care about the delay and confusion because they were getting paid. I wasn't so it was frustrating for the true volunteers.
- Good people in my group. I was very disappointed in our deployment center. I've volunteered for the point in time count for many years, and this was so unlike any of the previous counts. Why weren't the people in charge on time? They should have been in place, with the door unlocked, before the volunteers arrived. Just ridiculous, how easy is that! Just be on time!! I am usually pretty easy going, but I am just so, so disappointed this year. I understand that it was a whole new deployment supervisory crew, but there is no excuse for being so inconsiderate to the group.
- Talking to the community.
- Leading a team with members of different backgrounds, different jobs and different education enriched my supervisory skills.
- Loved every part of it. St. Pete deployment is always a great experience. They know what they are doing and it shows. They treat everyone with care and compassion and are ready to jump in and lend a hand to help get people set up and comfortable with the process.
- I handed out hygiene kits, blankets, sweatshirts, beanies [with Florida Dream Center]. They were so appreciative. I've been doing this for 5 years. It makes you appreciate what you have. For future volunteers, they need to have an open mind and realize that they are human. Some want to be home less. They don't like rules. Others want to change

Did you enjoy volunteering during the 2024 Pinellas County Homeless Point in Time Count?

- Yes x23
- Somewhat x5
- No x2

How effective was your training? Please rank this from 1 - 5: 1 = Training was confusing and you felt unprepared for PIT 5 = You felt prepared and able complete surveys with ease

- 5 x21
- 4 x6
- 3 x1
- 2 x2
- 1 x1

How was your check-in experience at the Deployment Center? Please rank this from 1 - 5: 1 = Disorganized and lacked supplies 5 = Efficient operation and knowledgeable staff

- 5 x22
- 4 x2
- 3 x4

- 2 x2
- 1 x1

How would you rate your experience using ArcGIS Survey123 - the digital survey tool? Please rank this from 1 - 5: 1 = Difficult to use 5 = Very user-friendly

- 5 x19
- 4 x6
- 3 x4
- 2 x1

How would you rate communication surrounding PIT (emails, social media, in-person/video). Please rank this from 1 - 5: 1 = Too frequent and uninformative 5 = Informative, effective, and engaging

- 5 x25
- 4 x3
- 3 x 1

Do you have any comments, questions, concerns, or ideas for/about future PIT events?

- In your online course, which I think was good, I'd love to see a simulation of the start of an interview. One does not want to assume that folks are homeless, so what is the 1st line you would say to someone?
- I think there should be more research done on where the need for surveying is in the county, my group and I were sent to a location that rarely ever has a homeless population. We arrived and instantly knew we would have no need to be there, and we were not assigned to another location and told just to go home. We tried to call the HLA to request another location and never received a call back. Because we coordinate with our workplace for scheduling to accommodate us to do the volunteer shift, it would have been better for operations had we not even signed up at all since we were released almost immediately. I heard from other staff who were sent to other locations that they needed more volunteers and bus passes as their area was heavily populated with homeless to survey. Aside from the lack of communication and organization, it is disappointing to know that we could have been in other areas collecting this important data and assisting where it was needed. I do not think I would participate in this again even though I very much wanted to help.
- My comment would be. Can we get access to breadcoin to give to the homeless switch? Allows them to purchase food and meals at participating restaurants. That show bread coin in the window as an acceptant currency. . this avoids the unhoused 2. Buy something to eat or drink and not use the coins for drugs or alcohol. It is Tampa and I believe in saint Pete.
- The app was great however selecting the DOB year was not so user friendly.
- Survey123 tool was fairly easy to use; however, team members interacted with many more people than completed surveys, and did not necessarily record that interaction as "no" not able to complete survey. More guidance on the reasons or benefits to recording those interactions would have been helpful overall. Also, volunteers would have been able to use Spanish language translation of survey for reading to respondents. The initial training ended without completing practice interviews and marking responses in the app. Some volunteers without previous experience conducting surveys would have benefitted from this practice, as many questions came up in the field. Another comment is that the locations and zone areas was not clearly delineated. We would have benefitted from having a map that clearly defined the zones that we were being asked to cover. Thank you! I will definitely participate again. I hope these comments are helpful for future use.
- I did have some tech problems before PIT Day but it was straightened out easily by emailing Victoria.
- There should be a way to record that a person was approached but not surveyed.
- To a degree conducting the PIT surveys feels as though we're treating people like data and then just going on our way (I also know that data talks and is necessary for many reasons). It was hard for me (and I imagine other's may feel similarly) to ask people to provide us with so much personal information and then not be able to really provide anything in return other than a single day bus pass. We had at least 5 people who did not want to

participate in the survey in person, and many more who said no over the phone. I would love if we could provide those surveyed with waters and snacks, or any other useful tokens of appreciation. Additionally, I got a lot of feedback from my group about the app we used this year, particularly the birthday entry method. It proved to be clunky and hard to enter the birthdate efficiently. I think the group's consensus was that being able to type it in (in a standardized format) would have been easier. A few volunteers in my group also cited the length of the survey to be a deterrent to folks completing it. I noticed this myself with multiple people becoming antsy, feeling like it was taking too long. I also wonder if having stationary "hubs" in the most populated zones would be helpful. Potentially having a tent and table that people can come to to complete the survey and get out of the sun for a bit, as well as volunteers canvassing the area to meet more people.

- Thank you for all the hard work that went into this.
- When you come into the deployment center there should be someone to greet and explain at the door what to do. Not only myself, but others that came in did not know to sign in , nor what to do next. Others that came in after me same thing; so I directed them to sign in and others did as well. There were so many people in a little conference room. After some time than those in charge spoke up about who is a team leader and there should be 4 to a team. But even people just choosing a team to join was a little chaotic. Also, in the Team Leaders folder there was plenty of bus passes and domestic violence cards but only a couple of the Pinellas County resource card. Maybe next year see if we can get Human Services booklet the created for resources to hand out or at least have enough of the little PC cards to hand out.
- I think a reminder of key points from training could be helpful in pre-PIT communication to reinforce.
- I think it would be helpful to tell survey volunteers to make sure they are signed into their ArcGis App before leaving home or the deployment center the day of and to bring your user name and password with you in case you have to sign back into the app while volunteering. I would also suggest bringing extra bus passes and informational cards because we ran out before the shift was over.
- Need to better look at number of surveys and time of day to better align number of volunteers needed per shift. Had 3 teams leads not show up - one had contacted HLA about family emergency but deployment didn't get info, one never received the deployment email (but had not followed up to find out and was late at doing training), and not sure on the other. Made it work, but had to re-arrange.
- My team lead was great, however the survey could use modification and it is repetitive. People are hesitant to give their social to random people in public within ear shot of others which in my opinion made people less willing to give information. The survey being so repetitive and not user friendly impacted the engagement with participants as its awkward trying to scroll through the survey as they're standing there waiting for the next question.
- I have done survey research for years and this is one of the worst survey instruments I have ever used. The question was not in logical order and way too long. The questions were confusing to the respondent. Many questions were poorly designed and not well written. Way too much personal information to collect which turned off the respondents. The intro statement was wordy, and we lost a lot of people before they even started the survey. At the training session several volunteers complained about the survey length, and we were told no changes to the survey, nor did they address our concerns. No wonder you are getting lower and lower coop rate each year you do this count.
- I struggled with the birthday until I figured out you could use the roller and pick the day of the month last. Otherwise it wouldn't work.
- The ArcGIS Survey123 wasn't as user friendly, especially when changing the year on the DOB, it didn't take it and had to scroll back, and the survey took longer than it should have.
- Reduce the hours, alot of duplication.
- I did not do the surveys. So I had no training. I collected the items that we handed out . I saved them for one year [Florida Dream Center volunteer]



2025 PIT Planning Committee Meetings

- **Proposed Meeting Dates:**
 - Tuesday July 16, 2024
 - Tuesday, August 6, 2024
 - Tuesday, September 3, 2024
 - Tuesday, October 1, 2024
 - Tuesday, November 5, 2024
 - Tuesday, December 3, 2024
 - Tuesday, January 7, 2025
 - Tuesday, February 11, 2025

- **Quorum Requirement:** Hybrid, entirely in-person, or entirely virtual

- **Meeting Location:** If in-person, continue meeting at Allendale United Methodist Church or select a mid-county location?